

More Information About SecuReach ...

Our practice is committed to your well-being and safety. For this reason, we are implementing the SecuReach System for you to receive all of your test results. This service provides you with a private voicemail box and a toll free number to call. When your results are received, we will leave a message in your private voicemail box. The SecuReach System will leave a general message by phone to inform you that the test results are available. Simply call the toll free number on the card and follow the prompts. Please do not throw this card away; it will be used for all further tests.

In our office, or in any office, you should make sure that you obtain results on every test you have done. Never assume “no news is good news.” If you do not hear the results in a reasonable amount of time, please call us. The new privacy laws restrict practices from giving the actual results to anyone but you. We cannot leave results on answering machines. SecuReach is compliant since only you have the pin number to obtain the results. The system is simple to use, timely, and you eliminate phone tag. If you have any questions please call our staff or contact SecuReach Systems, Inc, at (330) 721 – TALK (8255).

If for any reason, you do not wish to receive test reminder calls by voice, email or both, please notify us.